

## How to Recognize a Pipeline Leak

**LOOK FOR:** Fire or explosion near pipeline, a white cloud or fog, dying plants amid healthy ones, unusual blowing of dirt or dust, persistent bubbles in water.

**LISTEN FOR:** Hissing or roaring sound.

**SMELL FOR:** A pungent odor, similar to rotten eggs or sulfur.

### What to do if you spot a pipeline leak

- DO immediately leave the area on foot in an upwind direction
- DO call MUPB at 606-784-5538, or call 911 or your local fire or police department from a distant phone
- DO avoid making contact with escaping vapors
- DO abandon all equipment being used in the area
- DO warn others to stay away
- DO NOT light a match, start an engine or car, use a phone, switch on/off an electric light or appliance
- DO NOT try to operate any pipeline valves
- DO NOT use a cell phone while near the suspected emergency area

## The Nose Knows: Natural Gas stinks for a reason!

Natural gas smells like rotten eggs or sulphur, and some people have described it as smelling a little like garlic or cooked cabbage, too. It smells bad for a good reason! Natural gas is actually odorless and non-toxic to humans, but we add a smelly odorant called mercaptan, which has the distinctive rotten egg or sulphur-like odor. In case of a leak, we want you to notice it, get away and call 911 or MUPB at 1-606-784-5538.

### What to do if you smell gas

- If you smell a gas odor, or you are unsure if you have a gas leak, leave the house immediately and call MUPB at 1-606-784-5538 from a neighbor's house or another location.
- DO NOT attempt to locate gas leaks
- DO NOT turn lights on or off or unplug appliances
- DO NOT use telephones in or around your home

### If I "smell gas," is that the same as CO?

- Carbon Monoxide (CO) is a very poisonous gas that is invisible, odorless and tasteless, and it can build up to dangerous levels in any home.
- Just about any appliance or machine that burns a fuel has the ability to produce CO if it's malfunctioning.

### What are the symptoms of CO Poisoning?

A person exposed to carbon monoxide may complain of a headache, dizziness, nausea or fatigue, and other symptoms similar to the flu. In severe cases, it can cause unconsciousness, brain or heart damage or death.

### What should I do if I suspect a CO problem?

If you have symptoms that seem like CO poisoning, you should have everyone leave the premises — including your pets, if you can safely take them with you. Seek medical attention immediately. Then dial 911.

**If have any further questions please**

Morehead Utility Plant Board  
135 S. Wilson Ave.  
Morehead, KY 40351

**An important message from  
Morehead Utility Plant Board**  
Living and working near natural gas

**Please visit our website for  
Customer Piping responsibilities**

[www.mupb.com](http://www.mupb.com)



135 S. Wilson Ave.  
Morehead, KY 40351  
1-606-784-5538  
1-877-784-6872

## Be careful where you dig!

It's FREE and easy to prevent damage to natural gas pipelines



Many of the pipeline leaks and emergencies we respond to each year happen when homeowners and businesses dig on their property without knowing the location of underground utility lines. These types of accidents can be avoided by calling 811.

### Here's how it works:

- You call 811 (a free call) at least two business days before you plan to dig
- Within approximately two business days, the utility lines on your property will be marked
- You can then see where your underground utility lines are located, preventing you from damaging them when you dig.

### Projects that warrant a call to 811 include:

- Installation or repair of septic tanks and sewer lines
- Installation or repair of swimming pools
- Installation or repair of wells
- Installation or repair of sprinkler systems and water lines
- Installation of basketball goal posts or mailbox posts
- Installation or fence and deck posts
- Installation of trees and shrubs

**MUPB will mark their gas/water/sewer facilities if any are present.**

Your utility lines will be marked with flags or paint. Use the color code chart below to determine which utilities have been marked.

**WHITE** - Proposed excavation

**GREEN** - Sewer lines

**PINK** - Temporary survey markings

**RED** - Electric power lines, cables, conduit, and lighting cables

**YELLOW** - Gas, oil, steam, petroleum or gaseous materials

**ORANGE** - Communications, alarm or signal lines, cables or conduit

**BLUE** - Potable water lines

**PURPLE** - Reclaimed water, irrigation and slurry lines



Natural gas is transported through a network of underground pipelines that may be located near or on your property. Even if you are not a natural gas customer, you may live and/or work near one of these natural gas pipelines. While some pipelines have clear markers, others do not.

### How do you know if natural gas pipelines are near your home or business?

Look for a Right-of-Way (ROW)

A pipeline ROW is a strip of land where a property owner has granted legal rights for MUPB Gas to operate a pipeline. Keeping the ROW clear of trees, shrubs, buildings and other structures helps ensure the integrity and safety of the pipeline.

If natural gas meters are present at a home or business, natural gas pipelines are nearby.

### Look for Pipeline Markers

Pipeline markers are generally located at road, railway and river crossings, or at fence lines and property boundaries. Pipelines do not always run in straight lines so markers may not follow predictable paths. The placement of markers does not indicate the exact location of the pipeline.



### MUPB's pipeline markers will always include:

1. **The company:**  
(Morehead Utility Plant Board)
2. **Product in use:**  
(Caution Gas Pipeline)
3. **Emergency contact number:**  
(606-784-5538)



**Morehead Utility Plant Board** works every day to ensure the safe operation, design and installation of our gas system. We operate **57 miles** of distribution pipe, **1400 gas meters**, and **200 valves**.

Here are some of the things we do to keep our system safe for you, your family or your business:



### MUPB's Standard Safety Procedures and Programs

- Scheduled Inspections and Surveys
- Periodic Maintenance
- Construction and Installation Standards
- Employee Training
- Regulator Inspections

### How does MUPB respond to emergencies?

- You can reach MUPB at 606-784-5538 any time of day, every day of the year.
- MUPB will coordinate our response with local emergency responders to ensure public safety
- MUPB will actively communicate the situation to the public as needed through our media partners and via other communication channels, including going door-to-door and calling homes and businesses in the area.
- Corrective action will be taken immediately or scheduled to ensure the safety, integrity and reliability of our natural gas system.

### Properties of natural gas:

- Natural gas is **FLAMMABLE**
- Natural gas will ignite with the proper mixture of air and an ignition source
- Natural gas is **COLORLESS**
- There is no way to see natural gas being released. However you can see blowing dirt, dead plants and/or bubbling water
- Natural gas is **NONTOXIC**



**Your feedback is very important to us. Please go online at [www.mupb.com](http://www.mupb.com) and take the "Gas Safety Survey". This helps us to know that our message is being received.**