

Make checks payable to:
Morehead Utility Plant Board

135 S. Wilson Ave.
Morehead, KY 40351
(606) 784-5538 (24hrs. For all Emergencies)
Office Hours 8:00a.m. - 4:00p.m.

We Accept Cash, Check, Money Order, Debit Card, Visa & Master Card

Current Charges: _____ Due and payable upon receipt of this statement. Bill is always due on the 15th of every month. Current charges become past due after 15 days, at which time a 10% penalty is applied to the current bill amount, whether bill arrives in mail or not.

Disconnect Notice: _____ Disconnect notices are mailed to you if the past due amount on your account has not been PAID IN FULL by the 15th of the month. Please do not disregard this notice. If you have paid your account, please contact our office to make sure payment has been received. A service charge will be applied to your account at 8:00a.m. on the disconnect date. Then the total amount past due plus the service charge must be paid in FULL to ensure service. Disconnect is the 5th of each month unless it falls on a Friday or weekend, then it would be the following Monday.

Return Check Policy: _____ Any check returned due to insufficient funds or a closed account will incur a charge to your account & the account will be subject to disconnection.

Bank Draft Payment Plan: _____ MUPB offers an automatic bank draft payment option. Payments are automatically deducted for your utility bill from your checking or savings account. Contact us at 784-5538, or stop by our office to authorize the automatic payment.

Budget Billing for Gas Customers: _____ MUPB offers the option of budget billing for gas customers starting in August. You must sign up for budget in June. Please contact our office at 784-5538, or stop by our office in June to start your budget billing.

Garbage Fees: _____ MUPB only bills City garbage fees. For information concerning garbage pick-up contact City Hall at 784-8505.

Payment Options: _____ MUPB offers: Pay by Mail Walk-in
Drive Thru Night Drop Box
Bank Draft Over Phone (Visa & Master Card Only)

Pay Your Bill On Line At: _____ www.mupb.com Online payments can take up to 24 hours to post to your account, Consider that when paying on a bill that may be disconnected.

MUPB Bills Do Not Forward: Please contact our office if your address has changed.

KEEP THIS PORTION FOR YOUR RECORDS

PLEASE RETURN THIS PORTION WITH YOUR MAILED PAYMENT

Message for Morehead Utility Plant Board
