

# The Sanitary Sewer System

## A Shared Responsibility

We all have a role in keeping our community's sewer system functioning properly. MUPB safeguards its own mains and laterals; while the private laterals (as shown below) are the responsibility of the property owner. Maintenance of your sewer lateral is critical to prevent sewage "backups" on your property or in your home. Damage caused by sewage backup can be expensive (thousands of dollars) and **this cost is not always covered by homeowners or MUPB insurance policies.** If you own or are purchasing a home, please be aware that some connections, especially floor drains below surrounding ground levels, may be considered a "prohibited connection" to the sewer system. These connections must be disconnected upon discovery according to the Sewer Use Ordinance (see QR Code below).

## Managing a Sewer Backup

We're here 24/7! If sewer water is backing up in your home or yard, it is an emergency; do not hesitate to call us immediately. Our professional crews can determine if the problem is on MUPB (MUPB responsibility) or your lateral line (your responsibility) See NOTE below for further information



### BATHROOM

Flush **ONLY** toilet paper and human waste!

Do not flush anything else, including:

- "Flushable" wipes
- Dental Floss
- Pharmaceuticals
- Cat litter including "flushable"
- Hair
- Household hazardous waste
- Feminine Hygiene Products
- Needles

### Kitchen

**NEVER** put fats, oils, grease, eggs shells, or coffee grounds down your drain; even if you have a garbage disposal. They form a cement-like substance that can clog pipe.

### Roof Drains

Never connect a roof drain to your sewer system

### SEWER MANHOLE COVER

Provides MUPB access to Sewer System

### Sewer Clean-Out

Sewer Lateral Line

**Sump Pump**  
Never connect a sump pump to your sewer system

Point of connection to manhole or sewer main

Property Line or Edge of Easement

**NOTE:** If the MUPB sewer lines are determined to be clear by our crews during a sewer backup event, it is the responsibility of the property owner to call a licensed plumber or drain service to correct the problem. We cannot recommend any plumber. MUPB will not reimburse you, a plumber, drain service, etc. for work rendered confirming that the problem was not in your sewer lateral but in the MUPB lines.

Scan the code to view the sewer use ordinance

